Appeal request form

What you need to do

By fax

If you believe our decision on your eligibility for assistance is incorrect, you can appeal. This is only available for a limited time so please act quickly. You can request an appeal by fax, mail, or phone:

By phone

By mail

Fax number: 1-866-590-8910	Return address: Wells Fargo MAC X9999-01N PO Box 1629 Minneapolis, MN 55440-9790	Toll-free number: 1-877-816-4914 and follow the prompts Be sure to have your loan number.
If you choose to submit your appeal request in writing (via fax or mail), you can either use this appeal request form or write a letter of your own that explains the reason you believe our decision is incorrect. Include any additional information or documents that may help us review your appeal. Be sure to write your loan number on all documents. We'll review your appeal request based on the information you have provided (if applicable), or on the information we already have. After we receive your appeal request, you'll receive a confirmation letter with next steps. 1. Please state which decisions you believe are incorrect and why:		
2. Please enclose any additional information you may have that supports your appeal.		
3. If you are disputing the property value \$	used in our decision, please state the value	you believe to be correct:
4. Provide your contact information:		
Primary contact phone:		
Other contact numbers:		
Best days and times to reach you:		

5. Fax or mail your appeal request to us as indicated at the top of the form.