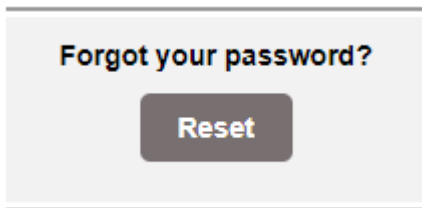


# Wells Fargo Secure Message Center

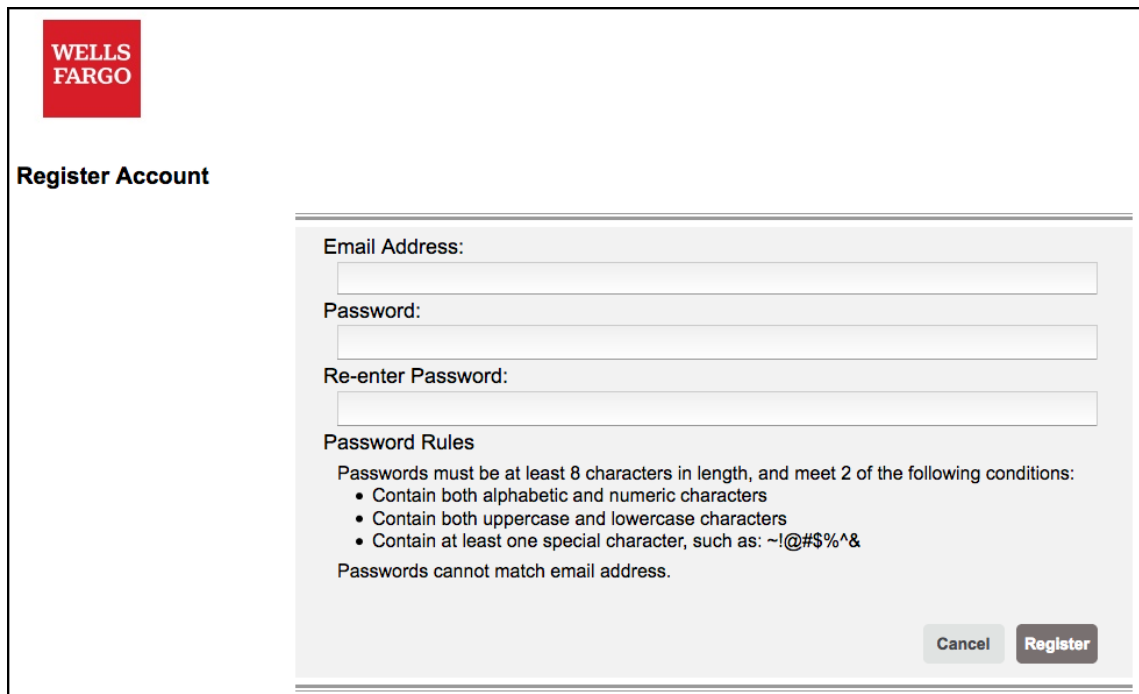
## How to reset your Secure Message Center password

If you forgot your password or need to change it, you can quickly reset your password following these steps. Once reset, you can log back in to read and reply to your secure messages.

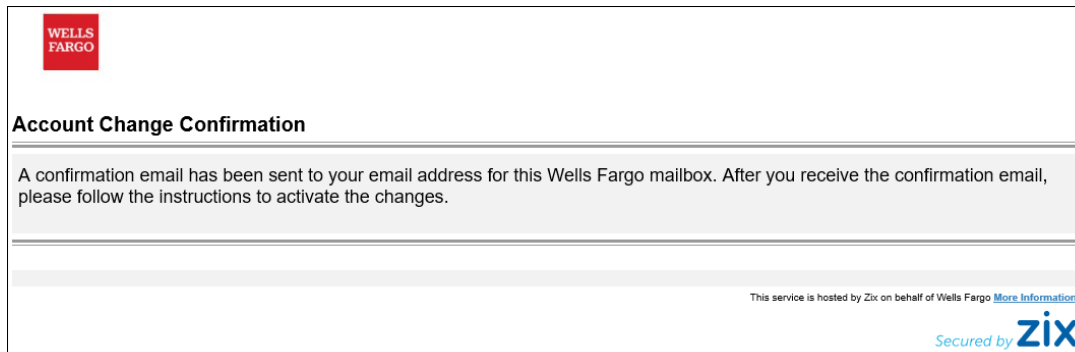
1. Click on **Open Message** or navigate to <https://securemail.wf.com>
2. From the **Forgot your password** box, click **Reset**



3. Enter the email address that received the secure message.
  - a) Enter a new password
  - b) Re-enter New Password
  - c) Click **Register**

A screenshot of the "Register Account" form. The form includes the Wells Fargo logo in the top left corner. Below the logo, the title "Register Account" is displayed. The form contains three input fields: "Email Address:", "Password:", and "Re-enter Password:". Below these fields, there is a section titled "Password Rules" which lists the requirements for a password: "Passwords must be at least 8 characters in length, and meet 2 of the following conditions:" followed by a bulleted list: "Contain both alphabetic and numeric characters", "Contain both uppercase and lowercase characters", and "Contain at least one special character, such as: ~!@#\$\$%^&". Below the rules, it states "Passwords cannot match email address." At the bottom right of the form, there are two buttons: "Cancel" and "Register".

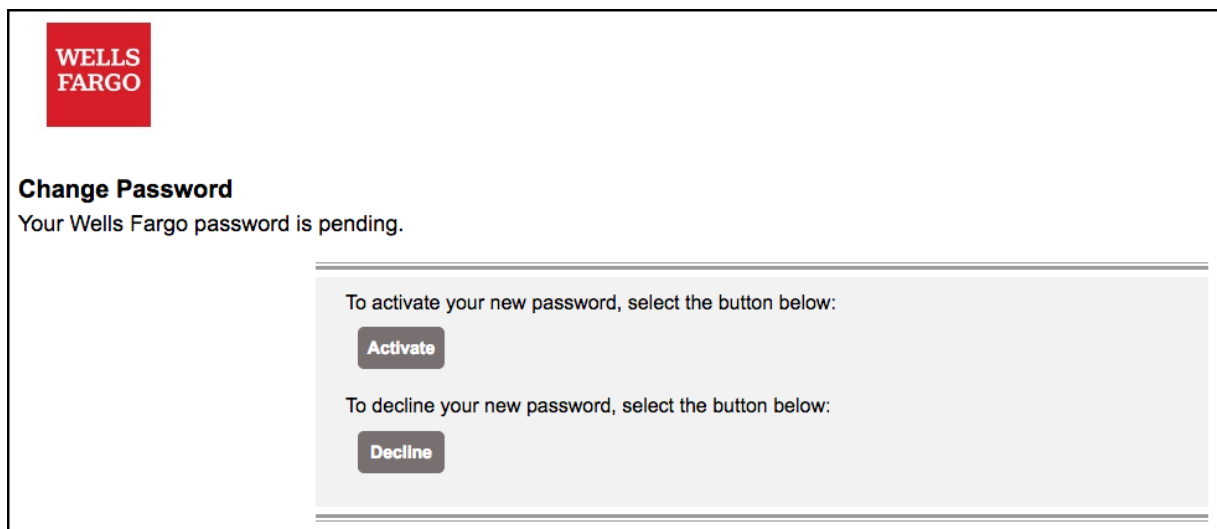
4. Account Change Confirmation (screen)



5. Your email account will receive a message from **Wells Fargo Notification** ([notification@securemail.wellsfargo.com](mailto:notification@securemail.wellsfargo.com)). Please click the link and follow the instructions to activate your secure email password.

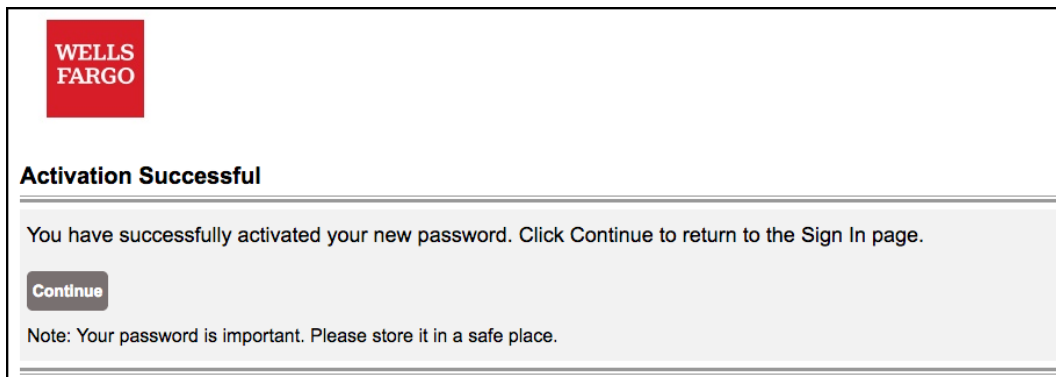
6. Change Password (web page)

a. Click **Activate**



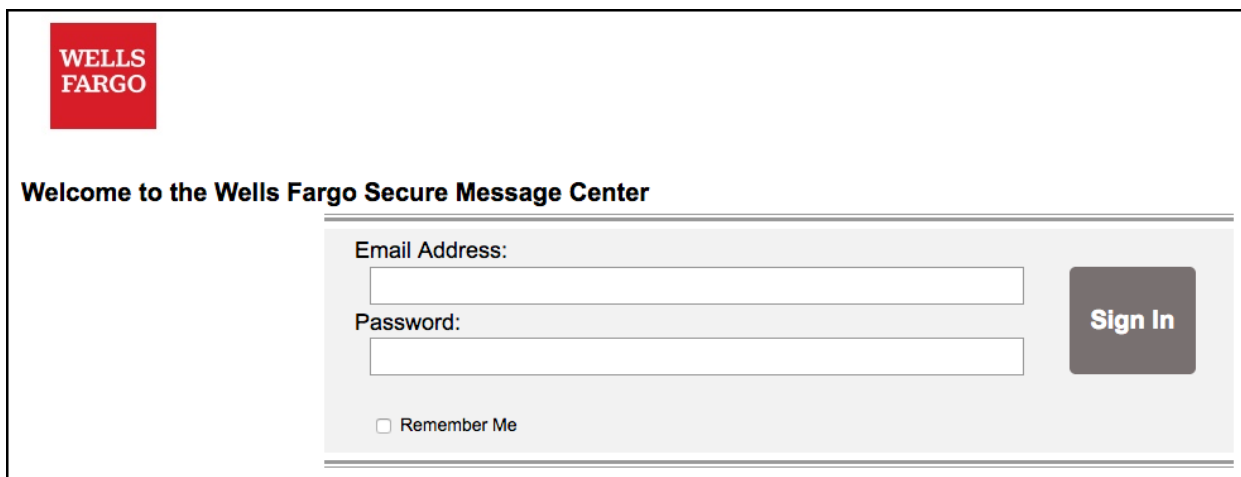
7. Activation Successful (web page)

- a. Click **Continue**



The screenshot shows the 'Activation Successful' page. At the top left is the Wells Fargo logo. Below it, the heading 'Activation Successful' is displayed. The main text reads: 'You have successfully activated your new password. Click Continue to return to the Sign In page.' Below this text is a dark grey button labeled 'Continue'. At the bottom, a note states: 'Note: Your password is important. Please store it in a safe place.'

8. Enter your email address, new password, and click **Sign In**



The screenshot shows the sign-in page titled 'Welcome to the Wells Fargo Secure Message Center'. It features the Wells Fargo logo in the top left corner. The sign-in form includes an 'Email Address:' label above a text input field, a 'Password:' label above another text input field, and a 'Remember Me' checkbox below the password field. A dark grey 'Sign In' button is positioned to the right of the input fields.