Wells Fargo International Privacy Notice

Effective: 21 April 2022

The Wells Fargo entity with which you and/or your organization have a relationship or otherwise share Personal Information ("Wells Fargo") provides this privacy notice ("Notice") to describe our practices regarding the collection, use, disclosure and other processing of Personal Information as defined below. If you or your organization has a relationship or otherwise share Personal Information with a Wells Fargo entity in any country other than South Korea, a different privacy statement at https://www.wellsfargo.com/privacy-security/ regarding that Wells Fargo entity's practices will govern those information collection and processing activities.

1. Types of Personal Information Collected

Outside the United States, we primarily have relationships and accounts only with corporations and other legal entities. However, we may collect information about individual representatives ("Individuals") of our customer organizations ("Customers"), such as the Individual's:

- **Work contact details**: name, work address, phone number, mobile phone number, email address, and online contact details, including but not limited to unique identification and password for access to our website, mobile applications, and/or social media features.

- **Position description**: employer, title, position held, duties, and length of employment.

- **Authentication data**: passport, driver’s license, other governmental identification information, home address and telephone number, documents that verify address, date of birth, country of domicile, documents that verify employment, and signature authorization.

- **Financial data**: salary and other income, sources of wealth, assets, financial relationships, and financial transactions.

- **Background check data**: background check information including credit and criminal checks and screening.

- **Electronic and voice communications data**: business communications content and data, including IP address and session identification, with Wells Fargo through all applicable communication channels, including email, text, instant message or chat, transcriptions and/or telephone communications, audio and/or video calls, voice recordings, video recordings, and presentations hosted by Wells Fargo.

Collectively, the above categories of data constitute “Personal Information.” We may collect Personal Information directly from the Individual, Customers, including through interactions with the Bank and use of Bank systems, private lists, and publicly available sources. You have the right to refuse to consent to providing Personal Information. Failure to provide this information may result in Wells Fargo being unable to provide or continue to provide the requested services to the Customer.

2. Purposes of Collection and Use
The purposes of collection and use of Personal Information are:

- **To provide the services requested by our Customers**, perform obligations under our agreements, and carry out related business functions, including performing data and transaction processing, conducting credit checks, handling Customer inquiries, and managing the Customer relationship, we collect and use work contact details, position description, authentication data, financial data, background check data, and electronic and voice communications data.

- **To comply with legal obligations and regulations** applicable to Wells Fargo and its Affiliated Entities (defined below) in the United States and/or any relevant jurisdictions, including but not limited to “know your customer” obligations based on applicable anti-money laundering and anti-terrorism requirements, economic and trade sanctions, customer due diligence, fraud prevention and information security, suspicious activity reporting, foreign exchange and international trade, tax reporting and other applicable laws, regulations, ordinances, and obligations, we collect and use work contact details, position description, authentication data, financial data, background check data, and electronic and voice communications data.

- **To confirm a person’s authority as a representative or agent of a Customer** with which Wells Fargo or its Affiliated Entities have entered or intend to enter into various arrangements, including but not limited to deposit contracts, loan contracts, contracts for foreign exchange transactions, contracts for derivative transactions, and letters of credit, we collect and use work contact details, position description, background check data, and authentication data.

- **To conduct recordkeeping** and otherwise manage the business, subject to and in accordance with applicable law, we collect and use work contact details, position description, authentication data, financial data, background check data, and electronic and voice communications data.

### 3. Disclosure of Personal Information

Wells Fargo may disclose Personal Information as follows.

- **Affiliated Entities.** Wells Fargo has affiliated entities operating in the United States and around the world, including the group parent in the United States, Wells Fargo & Company, and Wells Fargo Bank, N.A. ("Affiliated Entities") (collectively, Wells Fargo and our Affiliated Entities are the "Wells Fargo Group"). Wells Fargo may disclose Personal Information to our Affiliated Entities on a worldwide basis, and such affiliates may use the data for the purposes described in Section 2.

- **Beneficiaries, counterparties, and other parties related to a transaction.** The Wells Fargo Group may disclose Personal Information to beneficiaries, counterparties, or other parties related to a transaction on a worldwide basis to provide the services requested by our customers and to comply with legal obligations and regulations.

- **Service providers.** The Wells Fargo Group may disclose Personal Information to information technology providers or other service providers around the world that act under our instructions regarding the processing of such data ("Data Processors"). Data Processors will be subject to contractual obligations to implement appropriate administrative, technical, physical, and organizational security measures to safeguard Personal Information, and to process Personal Information only as instructed. The Wells Fargo Group may also disclose Personal Information to independent external auditors or other service providers around the world that may not be acting as a Data Processor. Such service providers will be subject to any necessary contractual obligations regarding the protection and processing of such Personal Information. Please refer to [https://www.wellsfargo.com/privacy-security/](https://www.wellsfargo.com/privacy-security/) or booklets separately provided for details.

- **Legal requirements.** Subject to applicable law, the Wells Fargo Group may disclose Personal Information if required or permitted by applicable law or regulation, including laws and regulations of the United States and other countries, or in the good faith belief that such action is necessary to: (a) comply with a legal obligation or in
response to a request from law enforcement or other public authorities wherever the Wells Fargo Group may do business; (b) protect and defend the rights or property of any Wells Fargo Group entity; (c) act in urgent circumstances to protect the personal safety of Individuals, Customers, and contingent resources/employees of any Wells Fargo Group entity or others; or (d) protect against any legal liability. In addition, the Wells Fargo Group may share your Personal Information with U.S. regulators and with other self-regulatory bodies to which we are subject, wherever the Wells Fargo Group may do business.

- Business transfers, combinations and related activities. As we develop our business, the Wells Fargo Group might sell, buy, acquire, obtain, exchange, restructure, or reorganize businesses or assets. In the event of any actual or proposed sale, merger, reorganization, transaction, restructuring, dissolution or any similar event involving our business or assets, Personal Information may be shared with the relevant entity or may be part of the transferred assets and will be subject to any necessary contractual obligations to ensure the protection of Personal Data.

The recipients of Personal Information identified in this Section 3 may be located in the United States and other jurisdictions that may not provide the same level of data protection as your home country. As needed, we have taken steps to establish appropriate data transfer agreements or otherwise address cross-border data transfer restrictions. You have the right to refuse to consent. Failure to provide this information may result in Wells Fargo being unable to provide or continue to provide the requested services to the Customer under Section 1. These measures enable us to transfer and use Personal Information in a secure manner anywhere in the world where we have an establishment or where we have contracted third parties to provide us with services.

4. Consents

To the extent that consent is required by applicable law, you expressly consent to the collection, use, disclosure (including cross-border transfer), and other processing of Personal Information as described in this Notice by providing Personal Data to the Wells Fargo Group or authorizing our Customer to provide such information to us. You expressly waive the bank secrecy or confidentiality laws and obligations, if any, of the country or countries where you and the accounts are located to the extent permitted by applicable law.

You may revoke consent at any time by notifying us at the address provided in Section 7 of this Notice. Prior uses and disclosures will not be affected (unless required by applicable law), and we may otherwise continue to process Personal Information as permitted or required by law. Revocation of consent may result in our inability to provide or continue to provide the requested services to the Customer.

5. Information Management, Security Control Measures, and Retention Periods

Appropriate measures are taken so that Personal Information can be kept accurate, and up-to-date. In an effort to prevent the loss, misuse, unauthorized access, disclosure, alteration or destruction of Personal Information, Wells Fargo will take appropriate legal, technical, physical, and organizational security measures to protect Personal Information. We will keep Personal Information no longer than necessary to: i) fulfill the purposes outlined in this Notice; ii) comply with legal or regulatory obligations to which Wells Fargo is subject; or iii) perform a contract duly established with you or in order to take steps at your request prior to entering a contract. We have implemented appropriate record retention policies to retain Personal Data only to the extent permitted by applicable laws. We may need to hold Personal Data beyond retention periods in response to a regulatory audit, investigation or other legal matter. These requirements also apply to our third-party service providers.

While registering with our website, mobile applications, or social media features (each, a “Site”), we may provide you with a unique identification and password for accessing our products and services. We encourage you to choose your password
wisely such that no intruder or third party can obtain any unauthorized access to the Site. We also encourage you to keep your password confidential and not have any written or other record of the password that can be accessible by an intruder or third party. Records are kept by the Company and its third-party service providers for varying periods depending on the requirements of law for the particular record ranging from 1 year to 10 years, and in some cases records are required to be kept indefinitely.

Procedure and Method for Destruction of Personal Information
In principle, the Company will promptly destroy the Personal Information in its possession once the Company achieves the purpose of collection and use of Personal Information. The process and means of destroying Personal Information are as follows.

Procedure: Personal Information will be transferred to a separate database (or separate document file for paper documents) and destroyed after storage for a certain period pursuant to the Company’s internal policy or applicable laws and regulations (please refer to the provisions on retention and use period). Such Personal Information will not be used for any purpose other than the purpose permitted under the applicable laws and regulations.

Method: Personal Information that has been printed on paper will be shredded through the use of document shredder or incinerated. Personal Information stored in electronic file form will be deleted by using technical means that will not allow data recovery.

6. Access and Correction, Choice for Marketing Materials, and Other Legal Rights

• Access and Correction. Requests to access or correct any Personal Information held about an Individual must be submitted by the Individual in writing to the address listed in the Customer Inquiries section below. After we have verified the Individual’s identify, we will endeavor to provide the information and take the other actions requested as specified by local law, and, where permitted by law, we may charge an appropriate fee to cover the costs of responding to the request. In addition, an overview of all entities involved in the processing of Personal Data, including data processors and the countries where being processed, are available upon request.

• Choice for Marketing Materials. If you do not want to receive marketing and sales materials from Wells Fargo by direct mail, telephone or email, please submit a written request to the address listed in the Customer Inquiries section below. We will comply with your request within a reasonable period of time after receiving it or within the time period required by local law.

• Other Legal Rights. You may have other rights under the laws applicable to our collection of your Personal Information. Contact us in writing with requests to exercise such rights at the address listed in the Customer Inquiries section below and we will honor such rights in accordance with law.

7. Complaints

You may have a right to make a complaint if you think we have breached this Notice or any applicable privacy law in handling your Personal Data. If you would like to make a complaint, please submit your complaint in writing to the contact details below. We will respond to a written complaint within 30 days. If you are not happy with our response, you may be able to pursue your complaint with your local regulator.

8. Customer Inquiries
Please direct all requests relating to access, correction, and other legal rights regarding Personal Information, or any questions regarding this Notice to:

**Asia-Pacific:**
APAC Regional Privacy Officer  
138 Market St  
#30-01 CapitaGreen  
Singapore, 048946  
Telephone: (65) 6395 6900 privacy.apac@wellsfargo.com

9. Modifications

This Notice may be modified as a result of amendments to the law or regulations or due to other reasons. In such case, an amended Notice will be posted on our website at [http://www.wellsfargo.com/privacy-security/](http://www.wellsfargo.com/privacy-security/). The page providing the Notice shall contain a date as to when the Notice was last updated.